Fazeli Vineyards, LLC, a California Limited Liability Company, which does business as Fazeli Cellars
Return and Cancellation Policy

Fazeli Vineyards, LLC, a California Limited Liability Company, which does business as Fazeli Cellars (referred to as "Fazeli Cellars") will:

1. As to any wine product sold and after it has been shipped and arrives in a damaged condition, Fazeli Cellars will ship a replacement of the wine product, which has arrived damaged to the designated shipping address.
    a. If a wine product arrives in a damaged condition, the customer must, within 3 days of receipt of product, notify Fazeli Cellars of such damage and of the need for a replacement. This request for a replacement must be made by contacting Fazeli Cellars at info@fazelicellars.com.
    b. If a customer is making a request for replaced due to damage, customer must send a picture of the damaged product when making such request.
    c. Upon receipt of notification of a damaged wine product, with the supporting pictures, Fazeli Cellars will replace the damaged wine product, if it is available. Fazeli Cellars, in its sole and absolute discretion may elect to provide a credit to customer's account, if a replacement product is not available. Customer will receive such notification by e-mail.

2. As to any event ticket and/or Deluxe Tour & Tasting ticket, Fazeli Cellars will honor a request for cancellation of a ticket reserved on the website, if such cancellation request is made within 48 hours of purchasing such ticket if the event is to be at least 3 weeks in advance of such cancellation. Any ticket purchased for an event that is scheduled to occur in less than 3 weeks may not be cancelled.

For more information or any additional questions, please send an email to **info@fazelicellars.com**